

July 5th, 2019

Bestil Płotka Łukasz
Kawle Górne 34A
83-304 Przodkowo

Dear Lukasz,

Thank you for assisting us with the purchase and installation of our new de-dedusting machine. It was the first time we did business with you and we are satisfied with the work done. Please accept this letter as a testimonial of our experience in buying this machine from your company.

Below are several items where we recognize good performance in the delivery and installation by your company:

- 1) Communication: We are happy with the well described offer followed up with a visit to our company to discuss the possibilities of installation. We appreciate the responsiveness to our numerous questions before we finally ordered the machine.
- 2) Installation: We are very happy with the final installation. The installation is of high quality and we appreciate your thoroughly testing of the machine. You took all the time to ensure that the entire machine was set-up and working properly before leaving to Poland.
- 3) Results: The results of the de-dusting machine fully meets all our expectations. Turbidity of our down qualities increased significantly and no extra fibre is created. The operation of the machine is very simple.

Thanks again and we highly recommend your company.

Best regards,



Nick van Nieuwenhuizen
Managing Director